

INSIGNIA™

# 10-Cup Coffee Maker

NS-CM10BK6/NS-CM10BL6/NS-CM10PK6



Before using your new product, please read these instructions to prevent any damage.

# Insignia 10-Cup Coffee Maker

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## Introduction

Congratulations on your purchase of a high-quality Insignia product. Your NS-CM10BK6, NS-CM10BL6, or NS-CM10PK6 represents the state of the art in coffee maker design and is designed for reliable and trouble-free performance.

## IMPORTANT SAFEGUARDS

**CAUTION**

**RISK OF ELECTRIC SHOCK**

**DO NOT OPEN**



This symbol indicates that dangerous voltage constituting a risk of electric shock is present within your coffee maker.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying your coffee maker.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- 1** Read all Instructions.
- 2** Do not touch hot surfaces. Use handles or knobs.
- 3** To protect against fire, electric shock, and injury to persons, do not immerse the cord, plugs, or the carafe in water or other liquid.
- 4** Close supervision is necessary when any appliance is used by or near children.
- 5** Unplug from the outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- 6** Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Return the appliance to the nearest authorized service facility for examination, repair, or adjustment.
- 7** The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
- 8** Do not use outdoors.
- 9** Do not let the cord hang over the edge of a table or a counter, or touch hot surfaces.
- 10** Do not place on or near a hot gas or electric burner, or in a heated oven.
- 11** Always attach the plug to the appliance first, then plug the cord into the wall outlet. To disconnect, turn any control to "off", then remove the plug from the wall outlet.
- 12** Do not use the appliance for other than its intended use.
- 13** Scalding may occur if the lid is removed during the brewing cycle.
- 14** Do not attempt to modify or extend the power cord of this appliance.
- 15** Do not handle the plug with wet hands. This could result in an electric shock.
- 16** Unplug the power cord by holding the plug, never by pulling the cord.
- 17** This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.
- 18** Appliances with glass containers:
  - The container is designed for use with this appliance. It must never be used on a range top.
  - Do not set a hot container on a wet or cold surface.

- Do not use a cracked container or a container having a loose or weakened handle.
- Do not clean container with cleansers, steel wool pads, or other abrasive material.

## SAVE THESE INSTRUCTIONS



### WARNING

#### Electric Shock Hazard

**Failure to follow these instructions can result in electric shock, fire, or death.**

#### Additional safety concerns

- 1 Do not operate the coffee maker without water.
- 2 Make sure that the power outlet voltage matches the voltage stated on the rating label of the coffee maker.
- 3 To protect against fire, electric shock, or injury, do not immerse the cord or plug in water or other liquid.
- 4 Only operate your coffee maker under close supervision. Do not let it sit for long periods without turning it off. Do not let children or persons with infirmities operate the coffee maker.
- 5 Unplug the power cord when the coffee maker is not in use and before cleaning. Allow it to cool before putting on or taking off parts and before cleaning the coffee maker.
- 6 The use of attachments that are not recommended by the coffee maker manufacturer may result in fire, electric shock, or personal injury.
- 7 Place the coffee maker on a sturdy, flat surface or table and do not let the cord hang over edge of a table or a countertop.
- 8 Do not use this coffee maker for other than its intended use and place it in a dry environment.
- 9 Plug in the power cord before using the coffee maker and turn it off before unplugging it.
- 10 Use the handle to avoid touching the hot surface of the coffee maker.
- 11 Do not clean the carafe with cleansers, steel wool pads, or any other abrasive material.
- 12 Never leave the empty carafe on the warming plate for long periods or it may be subject to cracking or breakage.

- 13** Never use the coffee maker if the carafe shows any signs of cracking or a loose or weakened handle. Use the carafe carefully and only with this coffee maker.
- 14** Do not set the carafe on a hot or cold surface.
- 15** The coffee maker is not a toy. Do not allow children play with it.
- 16** This coffee maker is intended for use in a household or similar environment.

### Notes on the plug and the power cord

- This coffee maker has a polarized plug. Do not defeat the safety purpose of a polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- A short power cord is provided to reduce the possibility of the cord becoming entangled or causing someone to trip.
- Longer, detachable power cords (extension cords) may be used if care is exercised in their use. If such a cord is used:
  - The marked electrical rating of the extension cord must be at least as great as the electrical rating of the coffee maker.
  - The extension cord should be arranged so that it will not drape over a counter or table top where it can be pulled on by children or tripped over.

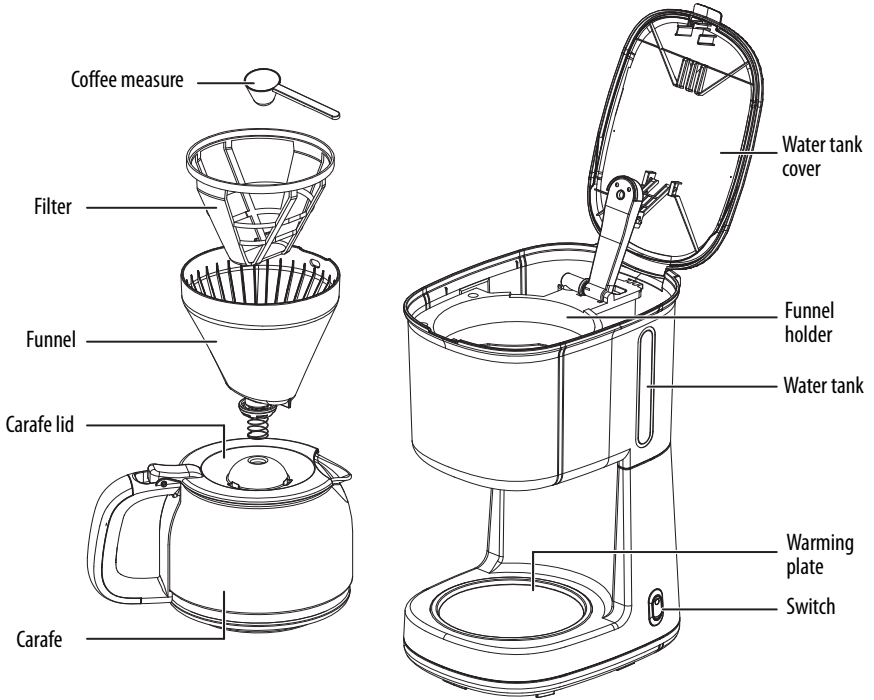
## Features

- 120V/60Hz/900W
- 10-cup capacity
- Anti-drip function

### Package contents

- 10 cup coffee maker
- Glass carafe
- Removable filter
- Coffee scoop
- *User Guide*

Main features



## Using your coffee maker

**Note****Using your coffee maker for the first time**

Fill the tank with water to the maximum level and brew plain water several times to clean it. Discard the water each time. Clean and dry all parts thoroughly according to “Cleaning and maintaining your coffee maker” on page 8.

- 1 Open the water tank cover and fill the water tank with cold drinking water.

**Note**

Do not fill the water tank reservoir above the Max fill line. The coffee maker can brew a maximum of 10 cups of coffee per brewing cycle.

- 2 Place the funnel into the funnel holder, then place the filter into the funnel. You can also use a #4, cone-style paper filter.
- 3 Add dry, ground coffee to the filter according to personal taste, then close the water tank cover.
- 4 Place the glass carafe in place on the warming plate. Make sure that the center of the carafe aligns with the bottom of the funnel.
- 5 Plug in the coffee maker and turn it on. The light on the switch turns on and the water begins to heat.

You can shut off the power at any time by turning off the switch.

**Note**

Your coffee maker is designed with a pause-and-serve feature that allows you to temporarily remove the carafe and serve a cup of coffee at any time during the brewing cycle. The brewing cycle is not interrupted and no coffee drips from the filter. Do not remove the carafe for more than 30 seconds and never return an empty carafe to the warming plate when it is still warm.

- 6 After the brewing cycle is complete, remove the carafe and serve the coffee.

**Note**

Some of the water you add to the water tank is absorbed by the dry coffee, so the coffee that results from the brewing cycle is always somewhat less.

**Caution**

Be careful and pour slowly when pouring hot coffee.

After brewing, your coffee maker automatically switches to warming mode, which keeps your coffee warm for up to one hour.

**Note**

Make sure that you unplug your coffee maker when it's not in use.

## Cleaning and maintaining your coffee maker

**Caution**

Be sure that you unplug your coffee maker and let it cool down before cleaning. Never immerse the plug, cord, or base unit in water or other liquids.

- 1 Clean all detachable parts after each use in hot, sudsy water.
- 2 Wipe external surfaces with a soft, damp cloth to remove stains.

**Note**

Do not attempt to clean the inside of the water tank. Doing so may leave a residue of lint that may clog your coffee maker. Simply rinse with cold water periodically.

- 3 Water droplets may buildup in the area above the funnel and drip onto the warming base during brewing. Wipe this area off with a clean, dry cloth after each use.
- 4 Replace all parts and your coffee maker is ready for use.

### Cleaning mineral deposits

To keep your coffee maker operating efficiently, you should periodically remove the mineral deposits that normally occur in most areas.

- 1 Fill the tank with water and household descaler or vinegar (use a 4:1 solution) to the maximum level indicated on the water gauge. You can also use citric acid, with a dilution of 100 parts water to three parts citric acid.
- 2 Place the glass carafe in place on the warming plate. Make sure that the center of the carafe aligns with the bottom of the funnel.  
Make sure that the funnel is in place and that there is no dry coffee in the filter.
- 3 Turn on the coffee maker and allow it to "brew" the descaling solution.
- 4 After brewing about one cup of the solution, turn off the coffee maker and let it sit for about 15 minutes, the repeat step 3.
- 5 Brew the descaling solution until the water tank is dry.
- 6 Rinse the coffee maker in water at least three times.



### Tips for great tasting coffee

- A clean coffee maker is essential for great coffee. Regularly clean your coffee maker as specified in “Cleaning and maintaining your coffee maker” on page 8.
- Always use fresh, cold water.
- Store unused coffee in a cool, dry place. After opening, reseal the coffee tightly and store it in a refrigerator to maintain freshness.
- For optimum coffee taste, buy whole coffee beans and finely grind them just before brewing.
- Do not reuse coffee grounds and do not reheat brewed coffee.
- Clean the coffee maker when over-extraction causes oiliness (small droplets of oil on the surface of brewed, black coffee). This may occur more frequently when you use dark, heavily roasted coffees.

## Troubleshooting

**Caution**

Do not try to repair your coffee maker yourself. Doing so invalidates the warranty.

Problem	Possible cause/solution
Why is my coffee maker leaking?	<ul style="list-style-type: none"> <li>• Make sure the filter is properly positioned in the funnel holder and that the water tank cover is fully closed.</li> <li>• Avoid overfilling the water tank.</li> <li>• If you have checked all of these items and the coffee maker is still leaking, contact our service center.</li> </ul>
Why does my coffee maker brew slower than it used to?	Your coffee maker may require cleaning to remove mineral deposits that build up over time. This is normal.
Why would my coffee maker overflow?	<ul style="list-style-type: none"> <li>• If the carafe is removed for more than 30 seconds while the coffee maker is brewing it may cause it to overflow. Make sure that the carafe is replaced promptly after removing.</li> <li>• The carafe may not have been properly positioned under the funnel. Be sure the carafe is centered directly under the funnel.</li> <li>• Using too much coffee may cause the coffee maker to overflow.</li> <li>• The filter may have become folded over. Make sure that the filter is properly centered in the funnel. Try wetting the edges to prevent filter collapse.</li> <li>• Using coffee that is too finely ground can sometimes result in overflow. Use only coffee that is ground for automatic drip coffeemakers.</li> </ul>
Why isn't my coffee maker brewing coffee?	<ul style="list-style-type: none"> <li>• Make sure that your coffee maker is plugged into a working 120V electrical outlet.</li> <li>• Make sure that the power switch is turned on.</li> <li>• Make sure that the water tank has water in it.</li> <li>• The coffee maker may require cleaning to remove mineral deposits that build up over time.</li> </ul>

Problem	Possible cause/solution
Why does my coffee taste bad?	<p>The coffee may taste bad due to one of the following reasons:</p> <ul style="list-style-type: none"> <li>• The age of coffee beans affects the taste. Old coffee may taste stale. Coffee tastes best if you use fresh beans.</li> <li>• Quality of coffee beans and type of water you use affect the coffee taste. Use good beans and fresh, clean water.</li> <li>• The cleanliness of your coffee maker affects the coffee taste. Make sure to clean the coffee maker every 40-80 brews.</li> </ul>

## Specifications

Dimensions (WxDxH)	9.2 x 6.5 x 12.9 inches (233 x 166 x 328 mm)
Weight	3.3 lbs. (1.5 kg)
Power	900 W
Capacity	10 cups (1.5 L)



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

# ONE-YEAR LIMITED WARRANTY - INSIGNIA

## Definitions:

The Distributor\* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at [www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca) and is packaged with this warranty statement.

## How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

## What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

## How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location, please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy online web site ([www.bestbuy.com](http://www.bestbuy.com), [www.bestbuy.ca](http://www.bestbuy.ca), or [www.futureshop.ca](http://www.futureshop.ca)), mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States call 1-888-BESTBUY, Canada call 1-866-BESTBUY. Call agents may diagnose and correct the issue over the phone.

## Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

## What does the warranty not cover?

This warranty does not cover:

- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.

- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

For customer service please call 1-877-467-4289

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