# #fitbit ace 3





User Manual Version 1.6

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# Get started

Welcome to Fitbit Ace 3, the next generation activity and sleep tracker that makes it fun and easy for kids ages 6+ to get active and helps them build healthy habits with the whole family.

Take a moment to review our complete safety information at <a href="fitbit.com/safety">fitbit.com/safety</a>. Ace 3 is not intended to provide medical or scientific data.

# What's in the box

Your Ace 3 box includes:



# Set up Ace 3

Install the Fitbit app on the primary phone or tablet your child will use with Ace 3. Open the Fitbit app, and follow the instructions in <u>the related help article</u> to set up your device.



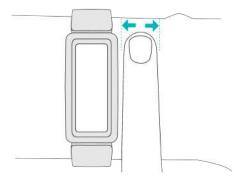
To set up an account, you're prompted to enter information such as your child's height and age to help calculate their activity.

# Wear Ace 3

Place Ace 3 around your wrist. If you purchased an accessory band, see the instructions in "Change the band" on page 9.

### Placement

Wear Ace 3 a finger's width above your wrist bone.



### Handedness

For greater accuracy, you must specify whether you wear Ace 3 on your dominant or non-dominant hand. Your dominant hand is the one you use for writing and eating. To start, the Wrist setting is set to non-dominant. If you wear Ace 3 on your dominant hand, change the Wrist setting in the Fitbit app:

From the Today tab in the Fitbit app, tap the icon in the top left Ace 3 tile

Wrist Dominant.

# Wear and care tips

- Clean your band and wrist regularly with a soap-free cleanser.
- If your tracker gets wet, remove and dry it completely after your activity.
- Take your tracker off from time to time.

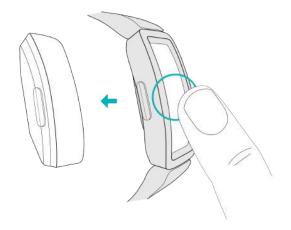
For more information, visit the Fitbit Wear & Care page.

# Change the band

Ace 3 comes with a kid's band attached. The band can be swapped with accessory bands, sold separately on <u>fitbit.com</u>. For band measurements, see "Band size" on page 27. Note that for larger sizes or different styles, Ace 3 is compatible with Inspire 2 classic accessory bands.

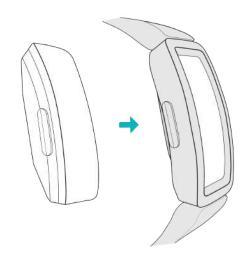
### Remove a band

- 1. Hold the tracker with the screen facing you.
- 2. Gently push the top of the tracker through the back opening in the band.



## Attach a new band

- 1. Hold the tracker with the back facing you. Make sure the time isn't upside down.
- 2. Hold the band with the back opening facing you and the strap buckle on the top.
- 3. Place the top of the tracker into the flexible band opening and gently push the bottom of the tracker into place. Ace 3 is secure when all edges of the band lie flat against the tracker.



# Basics

Learn how to navigate, check the battery level, and care for your tracker.

# Navigate Ace 3

Ace 3 has a PMOLED touchscreen display and 2 buttons.

Navigate Ace 3 by tapping the screen, swiping up and down, or pressing the buttons. To preserve battery, the tracker's screen turns off when not in use.

### Basic navigation

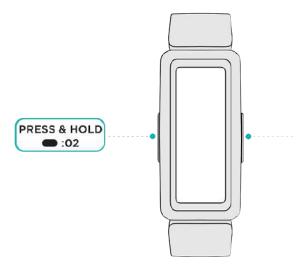
The home screen is the clock.

- Swipe down to scroll through the apps on Ace 3. Tap an app to open it.
- Swipe up to see your daily stats.



# Quick settings

Press and hold the buttons on Ace 3 for a faster way to access certain settings. Tap a setting to turn it on or off. When you turn off the setting, the icon appears dim with a line through it.



On the quick settings screen:

DND (Do not disturb)	When the do not disturb setting is on:				
$\Theta_{\overline{}}$	<ul> <li>Notifications, goal celebrations, and reminders are muted.</li> </ul>				
	• The do not disturb icon illuminates in quick settings.				
	You can't turn on the do not disturb setting and sleep mode at the same time.				
Sleep 🔥					
	When the sleep mode setting is on:				
	<ul><li>Notifications and reminders are muted.</li><li>The screen's brightness is set to dim.</li></ul>				
	The screen stays dark when you turn your wrist.				
	Sleep mode turns off automatically when you set a schedule. For more information, see "Adjust settings" on the next page.				
	You can't turn on the do not disturb setting and sleep mode at the same time.				
Screen Wake	When the screen wake setting is on, turn your wrist toward you to turn on the screen.				
Water Lock	Turn on the water lock setting when you're in water, for example showering or swimming, to prevent the buttons on your tracker from activating. When water lock is on, your screen and buttons are locked.  Notifications and alarms still appear on your tracker, but you must unlock your screen to interact with them.				
	To turn on water lock, press and hold the buttons on				
	your tracker > tap <b>Water Lock</b> > firmly tap your				

screen twice. To turn off water lock, firmly double-tap
the middle of the screen with your finger. If you don't
see "Unlocked" appear on screen, try tapping harder.
Turning off this feature uses the accelerometer in your
device, which takes more force to activate.

# Adjust settings

Manage basic settings in the Settings app 😂:



Dim Screen	Turn on the dim screen setting to lower your screen's brightness.
Double Tap	Turn on or off the ability to wake your tracker with a firm double tap.  Note that your screen must be off for at least 10 seconds for this setting to take effect.
Sleep Mode	Adjust sleep mode settings, including setting a schedule for the mode to automatically turn on and off.  To set a schedule:  1. Open the Settings app and tap Sleep Mode. 2. Tap Schedule to turn it on. 3. Tap Sleep Interval and set your sleep mode schedule. Sleep mode automatically turns off at the time you schedule, even if you manually turned it on.
Device Info	View your tracker's regulatory information and activation date, which is the day your tracker's warranty begins. The activation date is the day you set up your device.  For more information, see <a href="the related help article">the related help article</a> .

Tap a setting to adjust it. Swipe up to see the full list of settings.

# Check battery level

From the clock face, swipe up. The battery level is at the top of the screen.



# Turn off the screen

To turn off your tracker's screen when not in use, briefly cover the tracker face with your opposite hand, press the buttons, or turn your wrist away from your body.

# Change the clock face

The Fitbit Gallery offers a variety of clock faces to personalize your tracker.

Choose from several kid-friendly clock faces. Note that animated clock faces require more frequent charging.

- 1. From the Today tab in the Fitbit app, tap the icon in the top left Ace 3 tile.
- 2. Tap Gallery > Clocks tab.
- 3. Browse the available clock faces. Tap a clock face to see a detailed view.
- 4. Tap Install to add the clock face to Ace 3.

# Notifications from your phone

Ace 3 can show call notifications from your phone to keep you informed. Keep your tracker within 30 feet of your phone to receive notifications.

# Set up notifications

Check that Bluetooth on your phone is on and that your phone can receive notifications (often under Settings Notifications). Then set up notifications:

- 1. From the Today tab in the Fitbit app, tap the icon in the top left Ace 3 tile.
- 2. Tap Notifications.
- 3. Follow the on-screen instructions to pair your tracker if you haven't already. Call notifications are turned on automatically.

For more information, see the related help article.

# See incoming notifications

When your phone and Ace 3 are within range, a call causes the tracker to vibrate. The name or number of the caller scrolls once. Press the buttons to dismiss the notification.



# Turn off notifications

Turn off notifications in quick settings on Ace 3:

- 1. Press and hold the buttons on your tracker.
- 2. Tap DND to turn on do not disturb. The DND icon illuminates to indicate that all notifications, goal celebrations, and reminders are turned off.



Note that if you use the do not disturb setting on your phone, you don't receive notifications on your tracker until you turn off this setting.

# Timekeeping

Alarms vibrate to wake or alert you at a time you set. Set up to 8 alarms to occur once or on multiple days of the week. You can also time events with the stopwatch or set a countdown timer.

### Set an alarm

Set one-time or recurring alarms with the Alarms app  $\mathfrak{Q}$ . When an alarm goes off, your tracker vibrates.

For more information, see the related help article.

### Dismiss or snooze an alarm

When an alarm goes off, the tracker vibrates. To dismiss the alarm, press the buttons. To snooze the alarm for 9 minutes, swipe down.

Snooze the alarm as many times as you want. Ace 3 automatically goes into snooze mode if you ignore the alarm for more than 1 minute.



# Use the timer or stopwatch

For more information, see the related help article.

# Activity and Wellness

Ace 3 continuously tracks a variety of stats whenever you wear it. Data automatically syncs with the Fitbit app throughout the day.

# See your stats

Swipe up from the clock face to see your daily stats, including:

Core stats	Steps taken today and active minutes
Hourly steps	Steps taken this hour, and the number of hours you met your hourly activity goal
Sleep	Sleep duration

Find your complete history and other information detected by your tracker in the Fitbit app.

# Track a daily activity goal

Ace 3 tracks your progress toward a daily activity goal of your choice. When you reach your goal, your tracker vibrates and shows a celebration.

### Choose a goal

To begin, your goal is to take 10,000 steps per day. Choose to change the number of steps, or pick a different activity goal.

For more information, see the related help article.

Track progress toward your goal on Ace 3. For more information, see "See your stats" above.

# Track your hourly activity

Ace 3 helps you stay active throughout the day by keeping track of when you're stationary and reminding you to move.

Reminders nudge you to walk at least 250 steps each hour. You feel a vibration and see a reminder on your screen at 10 minutes before the hour if you haven't walked 250 steps. When you meet the 250-step goal after receiving the reminder, you feel a second vibration and see a congratulatory message.



For more information, see the related help article.

# Track your sleep

Wear Ace 3 to bed to automatically track your time asleep and movement during the night to help you understand your sleep patterns. Sync your tracker when you wake up and check the Fitbit app to see your sleep stats, including when you go to bed, how long you're asleep, and how long you spend awake or restless.

For more information, see the related help article.

### Set a sleep goal

To start, you have a sleep goal of 9 hours of sleep per night. Customize this goal to meet your needs.

For more information, see the related help article.

# Learn about your sleep habits

Ace 3 tracks several sleep metrics including when you go to bed, how long you're asleep, and how long you spend awake or restless. Track your sleep with Ace 3 and check the Fitbit app to see your sleep patterns.

# Update, Restart, and Erase

Learn how to update, restart, and erase Ace 3.

# Update Ace 3

Update your tracker to get the latest feature enhancements and product updates.

When an update is available, a notification appears in the Fitbit app. After you start the update, follow the progress bars on Ace 3 and in the Fitbit app until the update is complete. Keep your tracker and phone close to each other during the update.

Updating Ace 3 takes several minutes and may be demanding on the battery. We recommend plugging your tracker into the charger before starting the update.

For more information, see the related help article.

### Restart Ace 3

If you can't sync Ace 3 or you have trouble with tracking your stats or receiving notifications, restart your tracker from your wrist:

- 1. Open the Settings app and tap Reboot Device.
- 2. Press and hold the screen for 3 seconds, then release. When you see a smiley face, the tracker restarted.

#### If Ace 3 is unresponsive:

- 1. Connect Ace 3 to the charging cable. For instructions, see Charge your tracker.
- 2. Press and hold the buttons on your tracker for 5 seconds. Release the buttons. When you see a smiley face, the tracker restarted.

### Erase Ace 3

If you want to give Ace 3 to another person or wish to return it, first clear your personal data:

- 1. On Ace 3, open the Settings app Clear User Data.
- 2. When prompted, press the screen for 3 seconds, then release. When you see a smiley face and your tracker vibrates, your data is erased.

# Troubleshooting

If you experience any of the following issues, restart your tracker:

- Won't sync
- Won't respond to taps, swipes, or button press
- Won't track steps or other data
- Won't show notifications

For instructions, see "Restart Ace 3" on page 23.

# General Info and Specifications

# Sensors and Components

Fitbit Ace 3 contains the following sensors and motors:

- 3-axis accelerometer, which tracks motion patterns
- Vibration motor

### Materials

The Ace 3 classic band is made of a flexible, durable elastomer material similar to that used in many sports watches. The housing and buckle on Ace 3 are plastic.

The Ace 3 classic band is made of a flexible, durable silicone similar to that used in many sports watches. The housing and buckle on Ace 3 are plastic.

# Wireless technology

Ace 3 contains a Bluetooth 4.2 radio transceiver.

# Haptic feedback

Ace 3 contains a vibration motor for alarms, goals, notifications, reminders, and apps.

# Battery

Ace 3 contains a rechargeable lithium-polymer battery.

# Memory

Ace 3 stores your data, including daily stats, sleep information, and activity history, for 7 days. See your historical data in the Fitbit app.

# Display

Ace 3 has a PMOLED display.

## Band size

One-size	Fits a wrist between 4.8 and 6.8 inches (121 mm - 172 mm) in
band	circumference

# Environmental conditions

Operating temperature	14° to 113° F (-10° to 45° C)
Non-operating temperature	-4° to 14° F (-20° to -10° C) 113° to 140°F (45° to 60° C)
Charging temperature	32° to 109° F (0° to 43° C)
Water resistance	Water resistant up to 50 meters
Maximum operating altitude	28,000 feet (8,534 m)

### Learn more

To learn more about your tracker, visit <u>help.fitbit.com</u>.

# Return policy and warranty

Find warranty information and the fitbit.com return policy on our website.

# Regulatory and Safety Notices

Notice to the User: Regulatory content for certain regions can also be viewed on your device. To view the content:

Settings > Device Info

USA: Federal Communications Commission (FCC) statement

Model FB418

FCC ID: XRAFB418

Notice to the User: The FCC ID can also be viewed on your device. To view the content:

Settings > Device Info

Supplier's Declaration of Conformity

Unique Identifier: FB418

Responsible Party - U.S. Contact Information

Google LLC 1600 Amphitheatre Parkway Mountain View, CA 94043

FCC Compliance Statement (for products subject to Part 15)

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference and
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

#### **FCC Warning**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device meets the FCC and IC requirements for RF exposure in public or uncontrolled environments.

# Canada: Industry Canada (IC) statement

Model/Modèle FB418

IC: 8542A-FB418

Notice to the User: The IC ID can also be viewed on your device. To view the content:

Settings > Device Info

Avis à l'utilisateur: L'ID de l'IC peut également être consulté sur votre appareil. Pour voir le contenu:

#### Paramètres > Informations sur l'appareil

This device meets the IC requirements for RF exposure in public or uncontrolled environments.

Cet appareil est conforme aux conditions de la IC en matière de RF dans des environnements publics ou incontrôlée

IC Notice to Users English/French in accordance with current issue of RSS GEN:

This device complies with Industry Canada license exempt RSS standard(s).

Operation is subject to the following two conditions:

- 1. this device may not cause interference, and
- 2. this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada RSS standard exempts de licence (s). Son utilisation est soumise à Les deux conditions suivantes:

- 1. cet appareil ne peut pas provoquer d'interférences et
- 2. cet appareil doit accepter Toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif

### European Union (EU)

#### Frequency Bands and Power

Data given here is the maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates.

Bluetooth 2400-2483.5 MHz < 13 dBm EIRP

Simplified EU Declaration of Conformity

Hereby, Fitbit LLC declares that the radio equipment type Model FB418 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.fitbit.com/safety

#### Vereinfachte EU-Konformitätserklärung

Fitbit LLC erklärt hiermit, dass die Funkgerättypen Modell FB418 die Richtlinie 2014/53/EU erfüllen. Der vollständige Wortlaut der EU-Konformitätserklärungen kann unter folgender Internetadresse abgerufen werden: www.fitbit.com/safety

#### Declaración UE de Conformidad simplificada

Por la presente, Fitbit LLC declara que el tipo de dispositivo de radio Modelo FB418 cumple con la Directiva 2014/53/UE. El texto completo de la declaración de conformidad de la UE está disponible en la siguiente dirección de Internet: www.fitbit.com/safety

#### Déclaration UE de conformité simplifiée

Fitbit LLC déclare par la présente que les modèles d'appareils radio FB418 sont conformes à la Directive 2014/53/UE. Les déclarations UE de conformité sont disponibles dans leur intégralité sur le site suivant : www.fitbit.com/safety

#### Dichiarazione di conformità UE semplificata

Fitbit LLC dichiara che il tipo di apparecchiatura radio Modello FB418 è conforme alla Direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: www.fitbit.com/safety



# IP Rating

Model FB418 has a water resistance rating of IPX8 under IEC standard 60529, up to a depth of 50 meters.

Model FB418 has a dust ingress rating of IP6X under IEC standard 60529 which indicates the device is dust-tight.

Please refer to the beginning of this section for instructions on how to access your product's IP rating.

# Argentina



### Australia and New Zealand

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info



### Belarus

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info



### Botswana

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info

### **Customs Union**

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info



# Indonesia

69640/SDPPI/2020 3788

# Israel

מספר אישור אלחוטי של משרד התקשורת הוא . 51-74957 אסור להחליף את האנטנה המקורית של המכשיר ולא לעשות בו כל שינוי טכני אחר

# Japan

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

#### Settings > Device Info





201-200527

# Kingdom of Saudi Arabia

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

### Settings > Device Info

### Mexico

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

### Settings > Device Info



La operación de este equipo está sujeta a las siguientes dos condiciones:

- 1. Es posible que este equipo o dispositivo no cause interferencia perjudicial y
- 2. Este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada

### Moldova

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info

## Morocco



#### AGREE PAR L'ANRT MAROC

Numéro d'agrément: MR 00025260ANRT2020 Date d'agrément: 25/08/2020

# Nigeria

Connection and use of this communications equipment is permitted by the Nigerian Communications Commission.

### Oman

TRA/TA-R/9827/20 D090258

# Pakistan

PTA Approved Model No.: FB418 TAC No.: 9.775/2020 Device Type: Bluetooth

# Paraguay



NR: 2022-01-I-0061

# Philippines



### Serbia



# Singapore

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

Settings > Device Info

### South Korea

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

#### Settings > Device Info

클래스 B 장치 (가정 사용을위한 방송 통신 기기): EMC 등록 주로 가정용 (B 급)으로하고, 모든 지역에서 사용할 수 있습니다 얻을이 장치.

" 해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없습니다."

#### Translation:

Class B devices (broadcast communications equipment for home use): EMC registration is mainly for household use (B class) and can be used in all areas get this device.

### Taiwan

用戶注意:您可以透過下面步驟取得臺灣NCC審驗合格標籤號碼及警

#### 設置 > 設備信息

#### Translation:

Notice to the User: You can obtain the Taiwan NCC verification label number and warnings through the following steps:

#### Settings > Device Info

#### 低功率警語:

- 取得審驗證明之低功率射頻器材,非經核准,公司、商號或使用者均不得擅自變更 頻率、加大功率或變更原設計之特性及功能。
- 低功率射頻器材之使用不得影響飛航安全及干擾合法通信;經發現有干擾現象時,應立即停用,並改善至無干擾時方得繼續使用。前述合法通信,指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

#### Translation:

Warning Statement for Low Power Radios:

- Without permission granted by the NCC, no company, enterprise, or user is allowed to change the frequency of an approved low power radio-frequency device, enhance its transmitting power or alter original characteristics or performance.
- The use of low power RF devices must not affect flight safety or interfere with legal communications: when interference is found, it should be immediately stopped and ameliorated not to interfere before continuing to use it. The legal communications mentioned here refer to radio communications operating in accordance with the provisions of the Telecommunication Law. Low power RF devices need to bear with interference from legal communications or industrial, scientific and medical radio wave radiating equipment

#### 電池警語:

此裝置使用鋰電池。

若未遵照下列準則,則裝置內的鋰離子電池壽命可能會縮短或有損壞裝置、發生火災、 化學品灼傷、電解液洩漏及/或受傷的風險。

- 請勿拆解、鑿孔或損壞裝置或電池。
- 請勿取出或嘗試取出使用者不可自行更換的電池。
- 請勿將電池曝露於火焰、爆炸或其他危險中。
- 請勿使用尖銳物品取出電池。

#### Translation:

#### Battery warning:

This device uses a lithium-ion battery.

If the following guidelines are not followed, the life of the lithium-ion battery in the device may be shortened or there is a risk of damage to the device, fire, chemical burn, electrolyte leakage and / or injury.

- Do not disassemble, puncture or damage the device or battery.
- Do not remove or try to remove the battery that the user cannot replace.
- Do not expose the battery to flames, explosions or other hazards.
- Do not use sharp objects to remove the battery.

#### Vision Warning

使用過度恐傷害視力

#### 警語

• 使用過度恐傷害視力

#### 注意事項

• 使用30分鐘請休息10分鐘。未滿2歲幼兒不看螢幕,2歲以上每天看螢幕不要超過1 小時

#### Translation:

Excessive use may damage vision

#### Warning:

• Excessive use may damage vision

#### Attention:

- Rest for 10 minutes after every 30 minutes.
- Children under 2 years old should stay away from this product. Children 2 years old or more should not see the screen for more than 1 hour a day.

#### Taiwan RoHS

設備名稱:無線活動追踪器 Part Name: Wireless Activity Tracker	限用物質及其化學符號 Restricted Substances and its chemical symbols					
Model FB418	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr+6)	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
錶帶和錶扣 (Strap and Buckle)	0	0	0	0	0	0
電子 (Electronics)		0	0	0	0	0
外殼 (Housing)	0	0	0	0	0	0
充電線 (Charging Cable)	0	0	0	0	0	0

備考 1. "超出 0.1 wt %"及 "超出 0.01 wt %" 係指限用物質之百分比含量超出百分比含量基準值。

備考 2. \*○ \* 係指該項限用物質之百分比含量未超出百分比含量基準值。

備考3. "一" 係指該項限用物質為排除項目。

## United Arab Emirates

Notice to the User: Regulatory content for this region can also be viewed on your device. To view the content:

#### Settings > Device Info

TRA - United Arab Emirates

Dealer ID: DA35294/14 TA RTTE: ER88845/ 20

Model: FB418

Type: Wireless Activity Tracker

# United Kingdom

#### Simplified UK Declaration of Conformity

Hereby, Fitbit LLC declares that the radio equipment type Model FB418 is in compliance with Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at the following internet address: www.fitbit.com/legal/safety-instructions



### Zambia

ZMB / ZICTA / TA / 2020 / 10 / 13



# Safety Statement

This equipment has been tested to comply with safety certification in accordance with the specifications of EN Standard: EN60950-1:2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013 & EN62368-1:2014 + A11:2017.

# Regulatory Markings

Device regulatory markings can be viewed on your device by removing the band. Markings are located in the band attach area.

## **Band Pocket View**

